



China Merchants Bank Co., Ltd. 2012 Results Announcement



## Forward-Looking Statement Disclaimer

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# Agenda



#### **Overview**

2

**Business Development** 

3

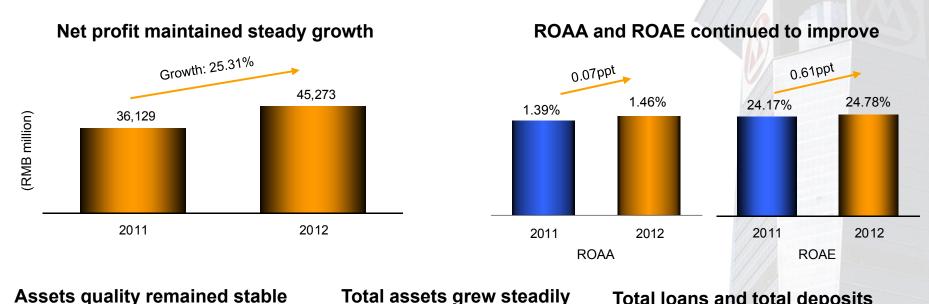
**Financial Performance** 

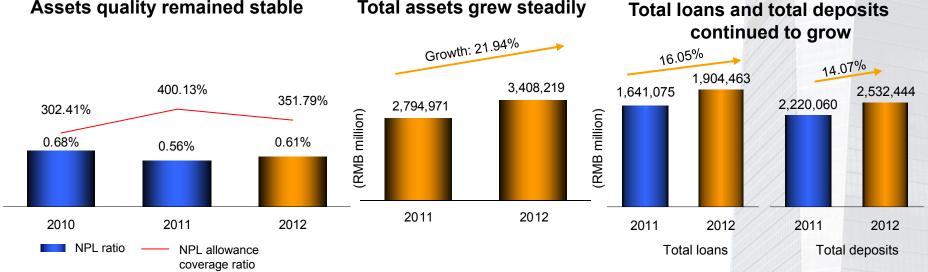
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Outlook



# Profitability, Asset Quality and Scale Maintained Balanced Development

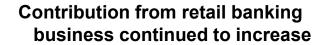


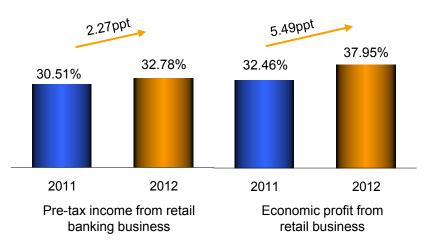




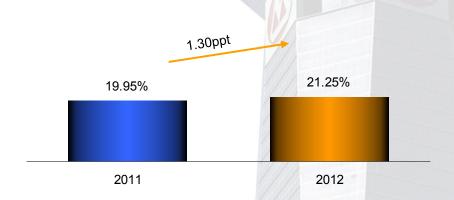
Note: In this presentation, unless otherwise indicated, all financials are on consolidated Group financials and all business data are on standalone Bank financials; unless otherwise indicated, all data shown in this presentation are based on IFRS and denominated in RMB (hereinafter inclusive)

# "Second Transformation" Made Steady Progress: Business Structure Further Improved

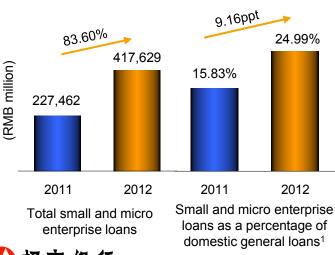




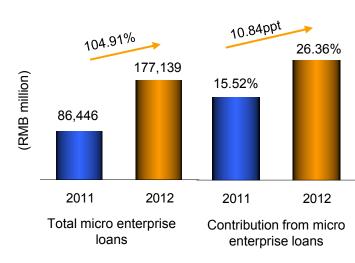
# Contribution from net non-interest income continued to grow



# Small and micro enterprises loans increased rapidly



# Micro enterprises loans grew significantly



The proportion of small enterprises loans to domestic corporate loans





Note: "Second Transformation" data is based on standalone Bank financials 1.domestic general loans excluding discounted bills

# "Second Transformation" Made Steady Progress: Transformation Indicators Further Improved (1)

Capital utilization efficiency continued to rise

- Risk Adjusted Return On Capital (RAROC) was at 22.65%, increased 0.15ppt compared with the previous year; the proportion of risk-weighted assets was 60.27%, decreased 2.35ppt compared with the end of the previous year
- In 2012, the Company maintained a strong organic capital generation capability, and the CAR and core CAR was at 11.73% and 8.86%, respectively, up 0.45ppt and 0.12ppt respectively, compared with the end of the previous year

Risk pricing of loans remained stable

- In 2012, the floating band of weighted average interest rates of new corporate loans in RMB (weighted at actual amounts, same as below) was 11.80%. The floating band of weighted average interest rates of new retail loans in RMB was 22.95%
- The Company maintained a relatively steady net interest margin under the adverse circumstance of lower interest rate and interest rate liberalization. The net interest margin was 3.10%, one of the highest among our peers



# "Second Transformation" Made Steady Progress: Transformation Indicators were Further Improved (2)

The Proportion of high-net-worth customers increased continuously

At the end of December 2012, the number of Sunflower-level and above customers of the Company totaled 911,100, up 16.33% from the end of last year. Sunflower-level and above customers accounted for 1.69% of the total retail customers, up 0.13ppt from the end of last year. Private banking customers totaled 19,518, up 18.34% from the end of last year

Operational efficiency continued to improve

- At the end of December 2012, the Company's cost-to-income ratio was 36.15%, largely unchanged from the end of previous year
- Profit before tax per person was RMB1.21 million, up 18.63% YoY; profit before tax per outlet was RMB60.89 million, up 16.83% YoY

Overall asset quality remained stable

- At the end of December 2012, the Company's non-performing loan ratio was 0.65%, slightly up 0.07ppt from the end of previous year and stayed at a stable level; the proportion of special mention loan to the total loan ratio was 1.04%, which is on par with that at the end of previous year
- The Company's NPL allowance coverage ratio stayed at a relatively high level of 352.47%; the credit cost was at 0.31%, decreased 0.24ppt from the end of previous year



## Process optimization and resources integration

#### Specialized retail banking business line

- Customer resources integration
- Channel integration to promote cross selling and synergy
- R&D product integration

#### Specialized wholesale banking business line

- Strengthen the specialization of SME operation
- Establish segmented customer marketing mechanism
- Develop specialized product offerings and customer service
- Optimize product mix and the R&D of product portfolios

#### Intensified back operation

 Integrate and centralize back operation lines, improve the staffing structure of operations, reduce personnel cost, realize economy of scale, centralize risk control and deliver standardized customer service

#### Synergic risk management

- Promote the optimization of credit risk evaluation process
- Provide risk-sharing service to credit risk process and improve operation efficiency

#### Optimization and transformation in seven key areas

Resources integration in retail business

Refining retail business marketing

Resources integration in wholesale business

Wholesale product R&D

Operation process for wholesale credit products & credit risk management

SME operation model Over-thecounter process and backstage operation



#### Brand Recognition Continued to Improve



UK's Banker magazine

Ranked 56th among the WORLD'S TOP 1,000 BANKS

up by 4 places from 2011



Fortune magazine

Listed on the Global 500 Company for the first time in 2012



Establishment of Brand Beyond Marketing – Best China Brands Chart 2012

the Company ranked 10th, with a brand value of RMB34.589 billion, an increase of 25% from 2011



Finance Asia

**Best Bank** 



The Asian Banker

Awarded the Best Retail Bank in China for the fourth time

The first Chinese bank among the top ten in the Pan-Asia Pacific region in terms of comprehensive strength



Asia Money

**Best Domestic Private Bank in China** 

Selected as the Best Domestic Cash Management Bank in China for seven consecutive times

China's Best Foreign Exchange Service Provider



Financial Times

Won the title of the Best Private Bank in China for three consecutive times



Global Entrepreneurs

Best Bank for Personal Wealth Management

Best Bank for Corporate Pension

Best Brand for Credit Card Products



The Asset

Platinum Award of Best Corporate Governance
Best Specialized Custodian Bank in China
Best Cash Management Bank in China





2012 Award for Board of Directors of Listed Companies





# Agenda

1 Overview

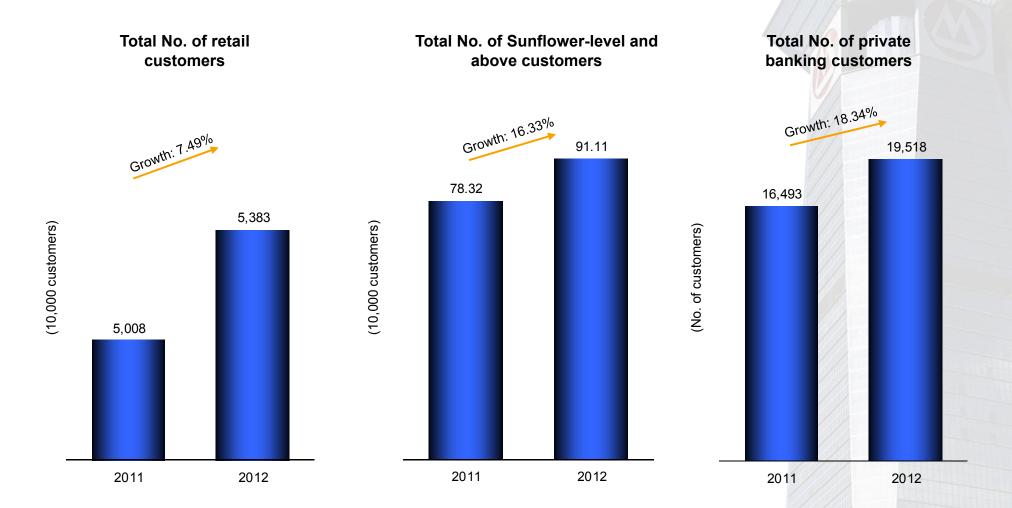
2 Business Development

Financial Performance

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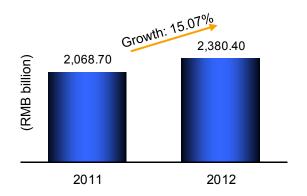
## Retail Customer Base Continued to Expand



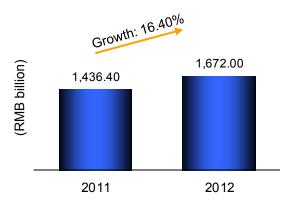


# Retail Banking Business Maintained Positive Growth Momentum

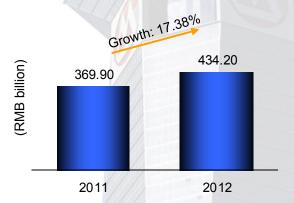
#### **AUM of retail customers**



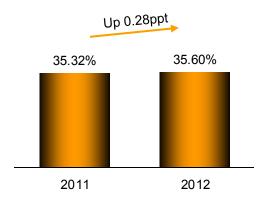
AUM of Sunflower-level and above customers



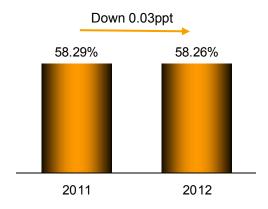
AUM of private banking customers



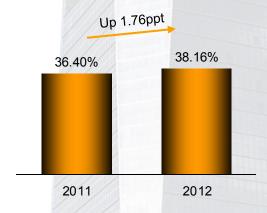
Proportion of retail deposits increased steadily



Proportion of demand deposits from retail customers remained at a relatively high level



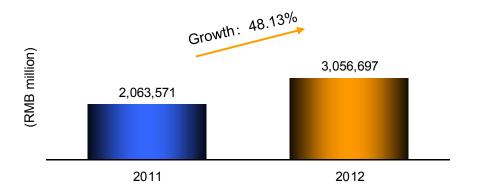
Proportion of retail loans further increased



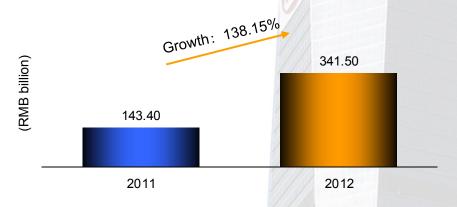


# Retail Wealth Management Business Achieved Prosperous Development

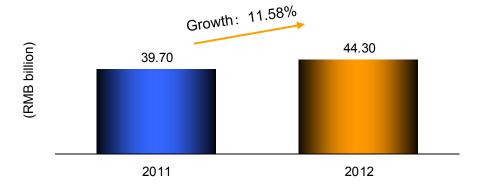
#### Sales of personal wealth management products



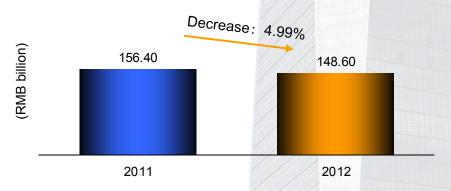
#### Agency sales of open-ended mutual funds



## Standard premium from distribution of third-party insurance policies

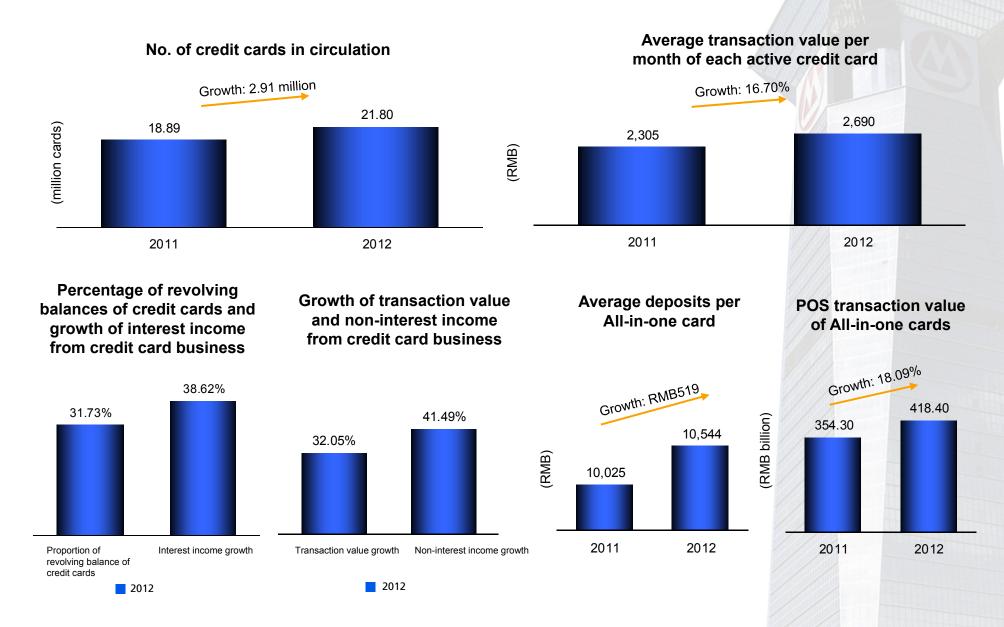


#### Fees from distribution of third-party trust plans





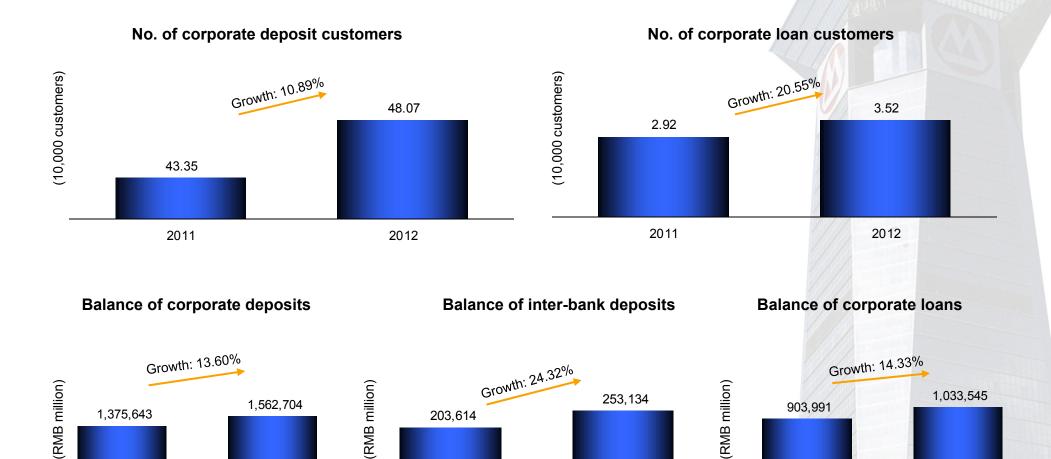
## Bank Card Business Maintained Competitive Advantage





Note: All data on this slide is based on standalone Bank financials

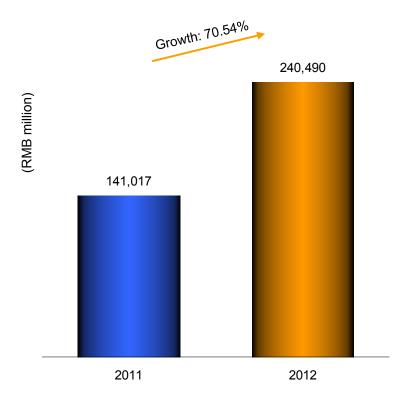
## Wholesale Banking Business Maintained Stable Growth



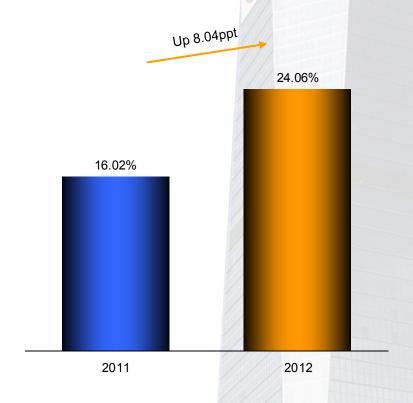


## Small Enterprises Business Achieved Remarkable Results

#### **Balance of small enterprises loans**



# The proportion of small enterprises loans to domestic corporate loans

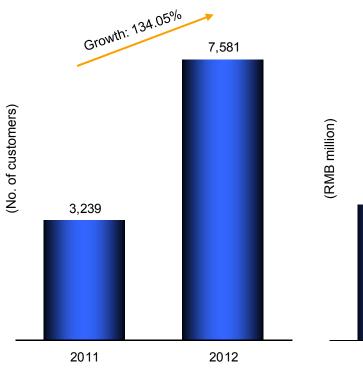


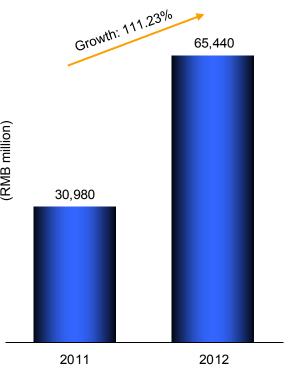


## Increasing impact of "Qian Ying Zhan Yi" Business



#### Balance of loans to enterprises under "Qian Ying Zhan Yi" program





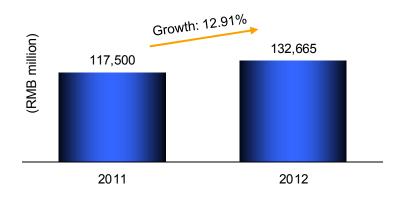
#### Corporation with companies listed on SME Board and ChiNext

- Since 2011, a total of 147 enterprises supported by the "Qian Ying Zhan Yi" program were successfully listed on domestic or overseas stock markets, with total proceeds from IPOs of nearly RMB30 billion under the Company's custody, among which, 109 enterprises were successfully listed on the SME Board or ChiNext
- In 2012, a total of 45 enterprises listed on the SME Board or ChiNext opened custody accounts with the Company for management of IPO proceeds, representing 35% of the total number of enterprises listed on the SME Board or ChiNext during the period and placing the Company at No. 1 among domestic peers
- In 2012, "Qian Ying Zhan Yi" program won the First Prize of the 8th Session of Financial Innovation Award in Shenzhen

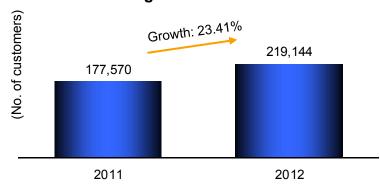


# Wholesale Banking Intermediary Business Maintained Stable Growth

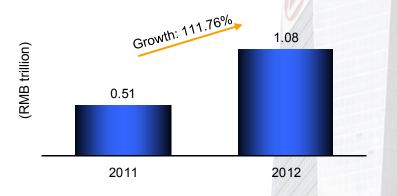
## Underwriting amount of debt financing instruments in investment banking business



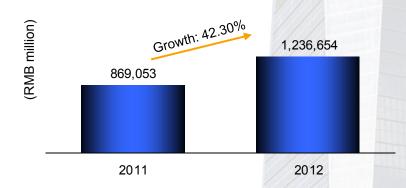
Total No. of customers using cash management services



#### Balance of assets under custody



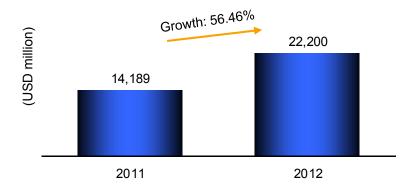
#### Sales of corporate wealth management products



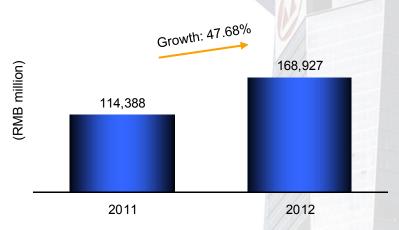


## Cross-Border Business Realized Steady Growth

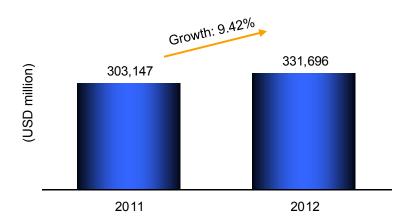
#### **Cross-border foreign currency deposits**



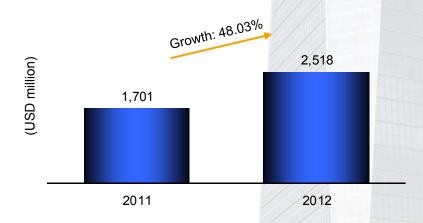
#### **Cross-board RMB settlements**



#### International settlements



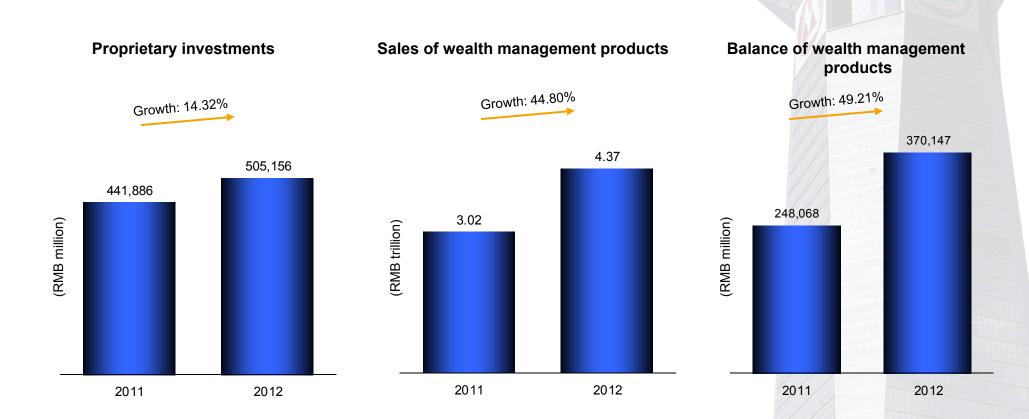
#### Offshore trade financing balance





Note: All data on this slide is based on standalone Bank financials; cross-border foreign currency deposits and international settlements include onshore corporate transactions, coordinated offshore transactions, coordinated Hong Kong transactions and coordinated New York transactions.

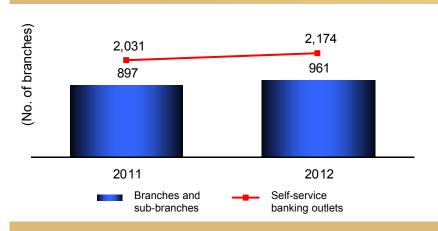
## Financial Market Business Achieved Rapid Growth

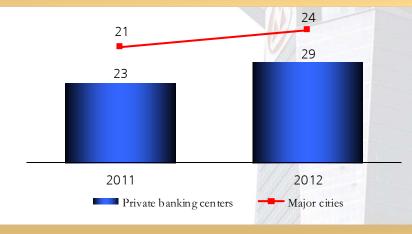




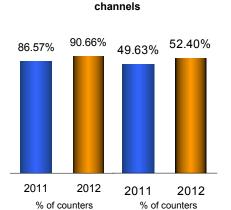
# Distribution Channel Became Well-rounded and Comprehensive Service Capability Improved Continuously

#### Multi-layer physical distribution channels: including highly efficient branch network and established private banking centers





#### Industry leading e-banking channels: effectively relieved branch outlets pressure and reduced operating cost



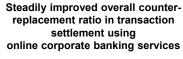
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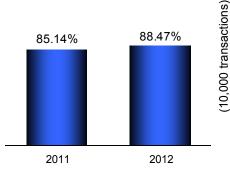
corporate

E-banking service

Continuously improved overall

counter-replacement ratio in e-banking





#### Continued rapid growth of total No. of on-line banking transactions



## Fast growing mobile banking, creating new advantages in the mobile internet era

Following the introduction of mobile banking service in iPhone and Android versions, the Company rolled out iPad banking service in August 2012, which has been downloaded over 600,000 times up to date. The total number of mobile banking contracts signed reached 9,664,900

The accumulated transactions (excluding mobile payment) amounted to 13,002,600, up by 505.05% YoY; the accumulated transaction value reached RMB405.93 billion, up by 241.86% YoY

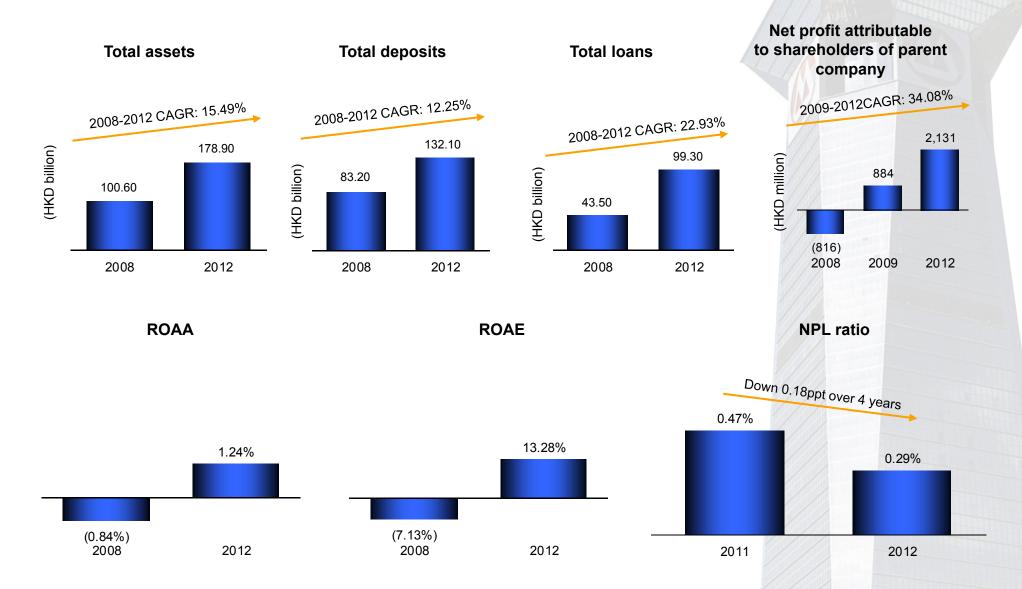
Note: All data on this slide is based on standalone Bank financials



replaced by retail

E-banking service

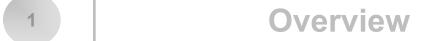
# Operating Performance of Wing Lung Bank Continued to Improve







# Agenda



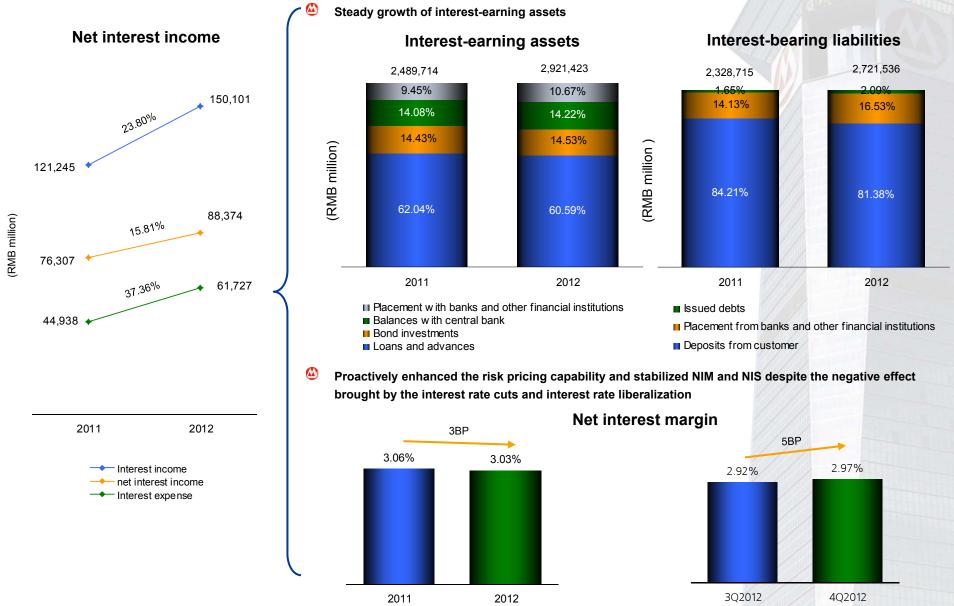
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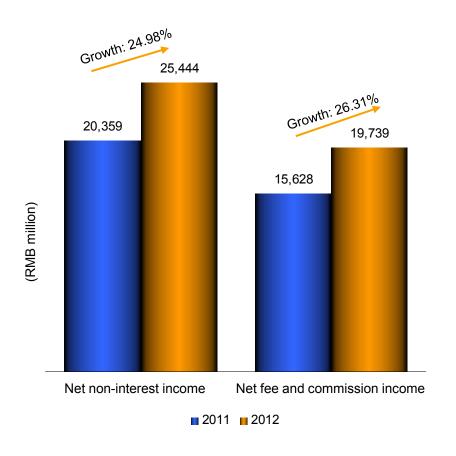
# Net Interest Income Achieved Steady and Rapid Growth

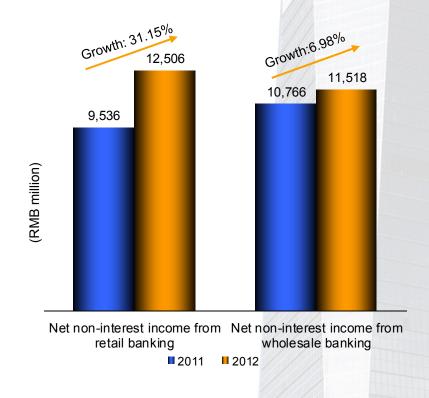




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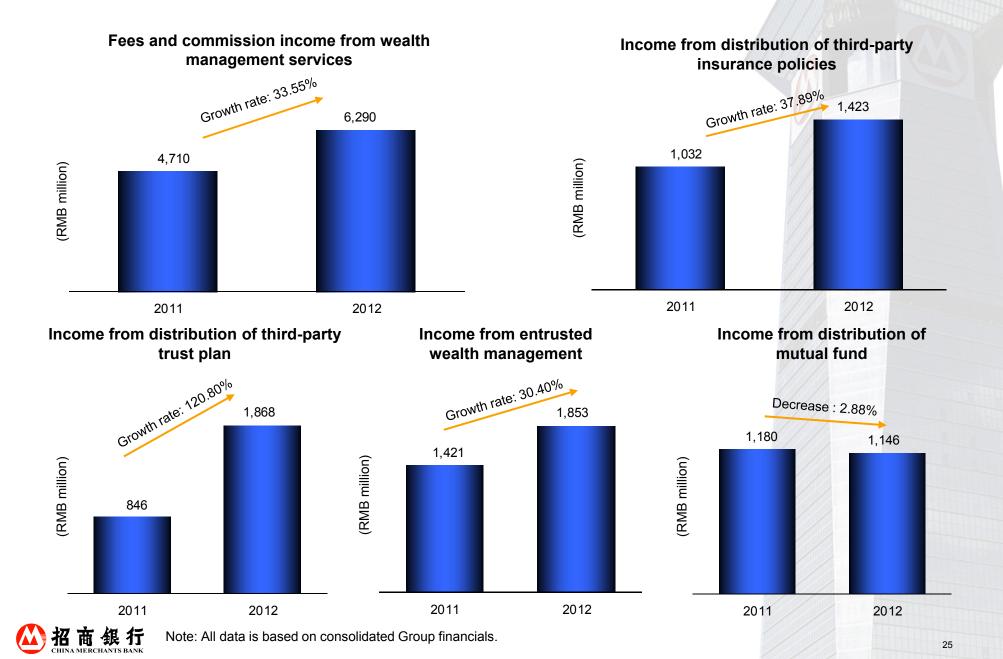
#### Net Non-Interest Income Maintained Stable Growth





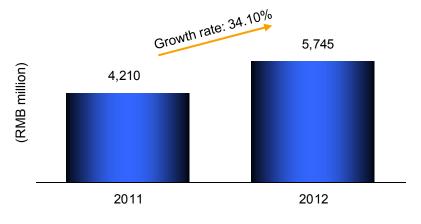


# Wealth Management Income Maintained Steady Growth

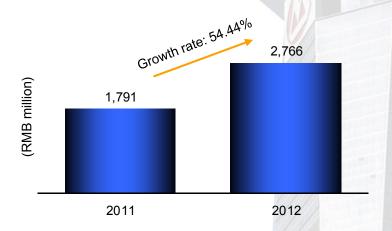


# Non-interest Income from Other Items Continued to Grow

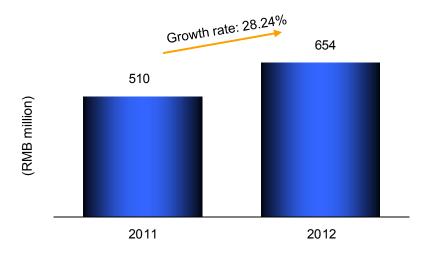




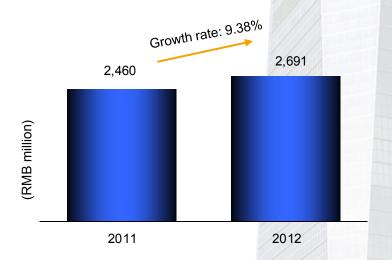
Bills spread income



#### Income from asset custody business

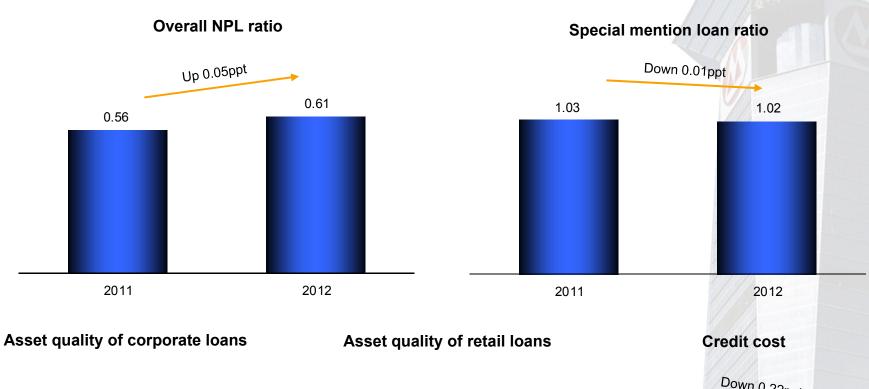


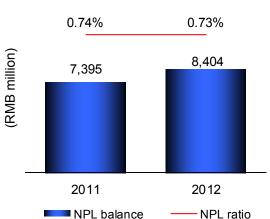
Non-interest income from international business

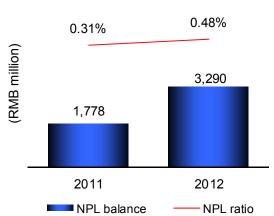


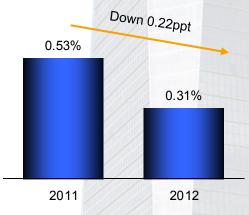


## The Asset Quality Remained Stable





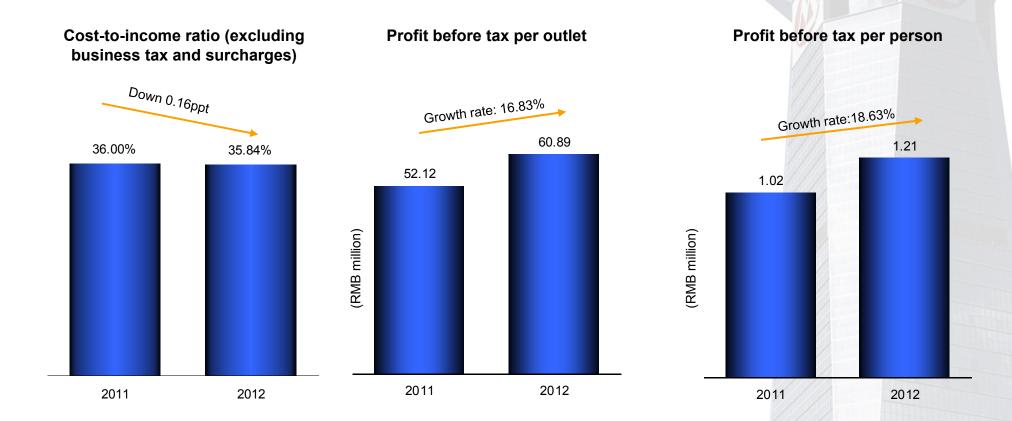






Note: All data is based on consolidated Group financials.

# Process Optimization Continued to Progress and Operating Efficiency Further Enhanced







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# Challenges and Opportunities

# Challenges

#### Internationally

- The impact of the global financial crisis still exists
- The world economy experiences a weak growth cycle
- The global economy undergoes a slow rebalancing process
- Commodity prices fluctuate substantially
- The instability and uncertainty of the global economic recovery are on the rise

#### **Domestically**

- China's economic growth tends to slow down
- The economy faces more uncertainties and instabilities
- Accelerating disintermediation leads to increasingly fierce competition
- The acceleration of interest rate liberalization brings operational challenges for domestic banks
- The problem from downward pressure on economic growth and the excessive capacity is still prominent

# **Opportunities**

- The transformation of the economy and society has accelerated and financial service needs from SME and micro enterprises will grow tremendously
- The acceleration of urbanization and rapid accumulation of social wealth lead to stronger demand for wealth management
- Further development of RMB internationalization provides opportunities for cross-border business
- The development of multi-level financial market system creates plenty of growth opportunities for commercial banks
- With the rapid development of information technology, traditional banks have began IT innovation

#### Outlook and strategies for 2013

- lmplement the "serving small and micro enterprise" business development strategy, to improve pricing capabilities
- Accelerate the development of intermediate businesses, to increase the contribution from non-interest income
- Proactively explore on-and-off balance sheet business innovation, to diversify sources of profit
- Strengthen cost management, to reduce cost-to-income ratio
- Enhance overall risk management capabilities, to further enhance risk-adjusted return







